

Privacy Policy

1. What information about you do we compile?

By visiting and placing an Order from our Website, you will be asked to register yourself and provide following information:

- Your Name
- Address
- Contact Number
- Email Address
- Password (for accessing the account)

Transaction information

We do not keep transaction information of your orders.

Other information

We may also collect information about you from the materials you send us i.e. messages, feedback and reviews. We respect and care about your privacy. For this reason, we make sure that your data is protected and used for the right purpose.

2. How do we use your information?

All information collected from you is used for email marketing. It allows us to offer you special deals, discounts and promotions.

By using our Online Ordering System, you can either place an order with your registered login details or Facebook account (if you have one). If you are using Facebook account, your information might be collected from the cookies stored on your web browser. The information collected by cookies does not include your name and address. The purpose of the cookies is to keep track of your movements within the site, remember your registered login and so on.

Any username and password used in connection with our website is our property and is to be used by you for your use of our website. Each individual using our website is responsible for maintaining the confidentiality of their password. Since you are responsible for your password, any activities with the use of your password are your responsibility, whether or not authorised by you. We request that you immediately notify us of any unauthorised use of your password or any other information.

3. Who we share your personal information with?

Your information will be disclosed to comply with any law, regulation, governmental or law enforcement request, or judicial process. It will also be disclosed if the disclosure is needed or necessary for the proper operation of our website. Disclosure may also be required to protect our rights or the rights of users.

4. Legal basis

The main purpose of collecting and using your personal data is to have a contract with you. We make sure that right person is placing and getting the order. We may also process your data if it is in our legitimate business interest.

5. Your Security

We have made reasonable efforts to safeguard your personal information from unauthorised access and against unlawful processing. But at the same time the transmission of data over the Internet cannot be guaranteed to be 100% secure.

6. Your Rights

After registering yourself with Online Ordering System you can access your account at any time for placing an order, updating and deleting your personal information. You can also contact us if you do not want us to keep your personal information or if you want to restrict its processing or if you want to deliver it to yourself or a 3rd party. You also have the right to unsubscribe yourself from email marketing list. For this, please let us know so that we can unsubscribe your email address from our mailing list.

7. Data Retention

Your personal data will be used when and where it is necessary to fulfil our purpose. You have the right to delete your account but we may retain your personal information for a certain period of time once you have deleted your account. This could be done for our legitimate operations such as users record keeping.

8. Changes in our Privacy Policy

We have the right to change our Privacy Policy at any time. We will post those changes so that you are always aware of what information we collect, how we use it, and under what circumstances we may disclose it.

9. Contact us

Subject to the above provisions, by using our Website, you consent to the collection and use of information by us and the terms of this Privacy Policy.

If you have any questions, concerns or complaints about our Privacy Policy, please feel free to call us on: **01799 522 739**.